

Nuance[®] Dragon[®] Dictate Medical for Mac[®]

General questions

What editions are offered for Dragon Dictate Medical for Mac, v4?

We will continue to offer the same editions of Dragon Dictate Medical for Mac in Version 4 as we did for Version 3. This includes:

- Dragon Dictate Medical for Mac – includes a headset
- Dragon Dictate Medical for Mac Wireless – includes a Bluetooth[®] headset
- Dragon Dictate Medical for Mac Recorder – includes a headset and a digital voice recorder

What is new in Dragon Dictate Medical for Mac, v4?

- Support for OS X[®] Yosemite (10.10), in addition to OS X Mavericks (10.9)
- Higher performance and faster editing with pure 64-bit application and improved memory management capabilities
- Improved accuracy over version 3, with optimization for latest speech recognition technology, gives improved recognition and accuracy for over 90 medical specialties

- Updated versions of medical vocabularies
- Support for “General English” vocabulary
- Full Text Control for creating emails in Gmail[™] and voice control your Gmail inbox within Safari[®] and Firefox[®]
- Accurately transcribe an audio file of any single speaker’s voice from podcasts or pre-recorded audio files

For detailed information, please see the “Dragon Dictate Medical for Mac What’s New” document.

Are you going to continue selling Dragon Dictate Medical for Mac, v3?

We are discontinuing Dragon Dictate Medical for Mac version 3 immediately. Dragon Dictate Medical for Mac version 4 offers all the same capabilities and more, and we encourage existing version 3 users to upgrade to see the benefits version 4 offers.

We have however, removed support for OS X Mountain Lion (10.8) in version 4. Mac users can obtain a free upgrade to 10.9 or 10.10 from the Mac Store if they wish to use version 4.

Are you going to continue supporting Dragon Dictate Medical for Mac, v3 users?

Yes, we will continue to support customers who are still on Dragon Dictate Medical for Mac, v3.

What does Dragon Dictate Medical for Mac, v4 cost?

Dragon Dictate Medical for Mac, version 4 offers the same pricing as Version 3, starting at \$999.

Existing users of Dragon Dictate Medical for Mac, v3 with a valid installation will receive special upgrade pricing starting at \$499.

Where can I get Dragon Dictate Medical for Mac, v4? Is it available today?

Dragon Dictate Medical for Mac, v4 is available today as a download on the Nuance online store. Box shipments will start towards early March and will be available through Nuance as well as most local and national computer software dealers.

What languages does Dragon Dictate Medical for Mac, v4 support?

Dragon Dictate Medical for Mac, v4 is currently available in English.

It supports US English and UK English medical vocabularies.

I don't have an optical drive on my Mac; how do I install Dragon Dictate Medical for Mac, v4?

Dragon Dictate Medical for Mac, v4 can be purchased from the Nuance online store as a download, but will not include a headset. If physical media is preferred, the box version contains a USB stick for installation as well as a headset.

Is the license for one copy of Dragon Dictate Medical for Mac for one computer? Can more than one clinician use a copy of Dragon Dictate Medical for Mac?

The license is for one (1) computer located at a physical address that allows the creation of multiple Voice Profiles by multiple speakers. Additional Voice Profiles may be needed for example, to accurately transcribe from podcasts or pre-recorded audio files (new in version 4) that had been recorded from a different single speaker's voice. Please refer to the EULA (End User License Agreement) available when the product installs or upon request, for complete information.

Do you offer volume licensing for Dragon Dictate Medical for Mac?

At present, we do not have volume licensing options.

How can I find more information about products related to Dragon Dictate Medical for Mac, v4?

For information visit: <http://www.nuance.com/for-individuals/by-product/dragon-for-mac>

For general Dragon Products information visit the Nuance website at: <http://www.nuance.com/dragon>

Product features

What OS does Dragon Dictate Medical for Mac, v4 support?

OS X Yosemite (10.10) and OS X Mavericks (10.9).

What if I have OS X Mountain Lion (10.8)?

Users of OS X Mountain Lion (10.8) may upgrade through the Mac App Store.

Can I use my own microphone or built-in microphone with Dragon Dictate Medical for Mac, v4?

A Nuance-approved noise-cancelling headset microphone for Mac (included in box purchase) or the Bluetooth mic (included in the wireless version) is recommended for the best user experience. Dragon Dictate Medical for Mac also supports the smartphone remote microphone feature.

Using your own mic that is not Nuance approved, or the built-in mic on Mac devices is allowed, however the accuracy and user experience may vary.

Does Dragon Dictate Medical for Mac, v4 support Apple Pages 5.0?

Customers can use Dragon Dictate Medical for Mac, v4 to dictate into Apple® Pages® 5.x. However, certain features such as Full Text Control and commands are not supported. This is due to the fact that Apple Pages 5.x dropped support for AppleScript®. These features are fully supported in Apple Pages 4.3.

Which EHR does Dragon Dictate Medical for Mac, v4 support?

Dragon Dictate Medical is integrated with Full Text Control in MacPractice, the leading EHR on the

Mac platform, and can work in any EHR (software or web/cloud-based) in which you can place a cursor in order to dictate for text-to-speech.

Does Dragon Dictate Medical for Mac, v4 have a "General English" vocabulary?

New in Dragon Dictate Medical for Mac, v4 is the support of a "General English" vocabulary. Now clinicians can select General English vocabulary for greater accuracy when dictating outside of medical work, such as for personal use.

Is Dragon Dictate Medical for Mac HIPAA compliant?

Yes, no data is transmitted outside the program and no audio files are stored.

What do I need to know about vocabularies?

Dragon Dictate Medical for Mac contains vocabularies covering more than 90 medical specialties and sub-specialties, so it is likely that your specialty will appear on the list. If your specialty is not covered, you should choose either the general medicine or the specialty vocabulary that is closest to the specialty you perform.

What are the differences between Language and Accent and Vocabulary?

A language covers the spelling and formatting of things such as postal codes, addresses, telephone numbers, and units of measure. In the US and UK, there are major differences in those formats and some word spellings, so it makes sense to choose a language based on what geographic area is most appropriate for your dictation despite whatever accent you may

have. You can always customize as needed. The English software comes with a choice of US or UK English.

Once you select a language, select an accent. This is specific to you and how you talk. So if you live in the United States but speak with a British accent, choose British. Dragon Dictate Medical for Mac's acoustic models will work best if they know what accent you have before you begin. Finally, choose a vocabulary. This is your medical specialty and there are more than 90 options available. Pick the one that best suits your needs or practice. It will have the most comprehensive vocabulary list for your medical specialty pre-installed and ready for your dictation

What if I practice more than one type of medicine and want to use more than one medical vocabulary?

To select a new vocabulary, just create a new profile. When you switch between medical specialties, switch profiles and Dragon Dictate Medical for Mac will capture your vocabulary most accurately.

What are the differences between Dragon Dictate Medical for Mac, v4 and Dragon Dictate for Mac, v4?

Dragon Dictate Medical for Mac, v4 is built on the same base platform as Dragon Dictate for Mac, v4 and has almost all of the same benefits, features and functionality of Dragon Dictate for Mac, v4 except we have removed social media sharing, smart formatting in order to comply with HIPAA guidelines. The key benefit is the inclusion of Dragon Medical Practice Edition's medical vocabularies and acoustic models, for accuracy in dictating medical terminology and vocabularies covering more than 90 medical specialties and sub-specialties, to ensure proper clinical documentation.

About Nuance Communications, Inc.

Nuance Communications is reinventing the relationship between people and technology. Through its voice and language offerings, the company is creating a more human conversation with the many devices, electronics, apps and services around us. Every day, millions of people and thousands of businesses experience Nuance through intelligent systems that can listen, understand, learn and adapt to your life and your work. For more information, please visit www.nuance.com.