



Speeding up document creation with mobile recorders

Northside Hospital Radiology switches to digital recording

Northside Hospital Radiology - a hospital-based radiology practice located in Atlanta - relies on Philips Digital Pocket Memo dictation recorders to streamline the process of dictation while reducing costs. "The Philips digital recorders allow our physicians to record reports, consults and other information easily with one touch of a button," says Gilbert Johnson, radiology systems specialist for Northside Hospital Radiology. "This helps ensure a smooth workflow and enhances efficiency across the department."

Replacing the Old Cassette System

Philips technology represents a change for Northside. "The Philips Digital Pocket Memo has replaced our previous cassette system, which was not only more difficult for users to operate but more costly for our practice," comments Johnson. "As a result of using the Digital Pocket Memo, we no longer have the expense of purchasing tapes or the expense of sending the tapes via courier to our outside transcription service. Users simply record information, dock the recorder and

The facts

Client

Northside Hospital Radiology
www.northsideradiology.com

Philips Solution

Digital Pocket Memo 9600

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PHILIPS



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Gilbert Johnson, Radiology Systems Specialist at Northside Hospital Radiology

automatically upload the digital file to the Speech Exec software. Then a member of the radiology systems team transfers the digital voice files to a secure FTP server for our outside transcription service. The only expense involved is the initial cost of the digital recorders. Plus, the batteries last a long time, so we don't even incur that expense.”

Philips hardware has also reduced the amount of waste involved with dictation, making it a more environmentally-friendly endeavor for the practice. “We don't have to think about how to safely and securely dispose of used tapes anymore,” says Johnson. “Users reuse the Digital Pocket Memo again and again with very little wear and tear.”

Ensuring Reliability for the “Go To” System

Northside Hospital Radiology depends on its Philips technology as a backup to another dictation system, so it is critical that the Philips technology is reliable and easy-to-use. “The Philips digital recorders are always ready to go when we need them,” says Johnson. “This is essential so that when our other system goes down, there is no disruption in workflow or physician frustration. We just pass out the

Philips recorders, the physicians dictate information into them and they dock the machines. Without extra physician work, we have a secure file that is ready to go. Everything is seamless.”

Philips was a Logical Choice

Northside Hospital Radiology was aware of Philips technology because Johnson used it at his previous place of employment. “Based on my experience, I knew the Digital Pocket Memo recorder was reliable and secure as well as inexpensive and user-friendly,” comments Johnson. “When we were ready to replace our outdated cassette system, Philips was the logical choice. This technology is so much more efficient than cassettes.”

In addition, Philips provides excellent sales and service together with certified dealerships. “Our Philips dealer Executive Communication Systems, based in California, is always available and able to resolve any issues we may have,” says Johnson. “While we haven't had many issues to speak of, it's nice to know the support is there should we need it.”

About Northside Hospital Radiology

There are 53 physicians who work at Northside Hospital Radiology, performing a full spectrum of services, including CT scans, MRI, mammography, ultrasound, nuclear medicine and other interventional radiology services.

About Executive Communication Systems

The primary focus for Executive Communication Systems (ECS) in Ventura, CA is customer satisfaction. Since 1990 ECS has been providing high quality, dependable dictation/transcription equipment and accessories with in-house service solutions designed to address the needs of our clients. We value each client as an individual with specific needs. Our goal is to provide a dictation/transcription solution that fits your needs so perfectly it keeps you coming back to us with confidence for years to come.

For more information: www.tvps.com



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