

LETTERHEAD

DATE:

Dear Dr. Smith:

You have requested that Dragon VAR Co. (“We” or “Us”) place orders for one or more products including software, related hardware, “software as a service: subscriptions” and/or related support services, including installation, training, and technical support (“Orders”), on behalf of your business entity (the “Company”), from the following Suppliers, Vendors, Distributors and/or CHTs (“CHT” means a Person who or which (a) processes sales transactions of products or services on behalf of a Reseller, or Distributor and/or (b) provides technical support, training, and other “back office” and support services pursuant to terms and conditions set forth in an agreement between the CHT and the Reseller and/or Distributor as applicable.) and or products:

Nuance Dragon Medical Subscription 36 months

The orders may be processed through CERTIFIED ESUPPORT, CORP. and their supporting websites.

You represent to Us that you are fully authorized, all appropriate and required limited liability company, corporate, partnership, trust or other entity action taken by the Company, to give this authorization on behalf of the Company and to bind the Company hereto.

By signing this letter agreement, you are expressly authorizing Us, on behalf of the Company:

1. to place Orders in the Company’s name and to bind the Company to all obligations associated with such Orders;
2. to use the Company’s credit card, debit card, or other electronic financial charge mechanism (“Card”), enter the Card numbers and information in connection with such Orders, and to allow another Person to do so, to arrange for single or recurring Card payments using Company’s Card;
3. to provide your Card numbers and information to other Persons in connection with the placement of Orders via any means including, but not limited to, facsimile, email or other non PCI compliant manner; and
4. to allow another Person to sign on behalf of and bind Company to all End User license agreements, subscription agreements, program guides, terms and conditions of sale and other rules and regulations of each Supplier, Distributor and CHT, including but not limited to, Supplier and Distributor Agreements with Us, any CHT Agreement, if applicable, and all other agreements, addenda and other documents associated with and to be executed and delivered in connection with the foregoing.

You understand that this authorization letter protects Us, and each Vendor, Supplier, Distributor and/or CHT company named in this letter, specifically including, but not

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limited to, CERTIFIED ESUPPORT, CORP. from any and all claims, debts, demands, suits, causes of action, damages, losses, liabilities and costs, including but not limited to reasonable attorneys' fees, court costs, and costs of any administrative proceeding of any nature or liabilities of any kind ("Claims") by You or any other Person arising from the Orders placed, payments made and other actions taken pursuant to the authorizations set forth herein, and is intended to insure that use of the Company's Card and/or confidential information and making of Card Payments on behalf of the Company complies with all applicable Laws, including written authorization and appropriate agency authority from you to place Orders, inputting of Company Card and other confidential information in connection with an Order, and otherwise as necessary to comply with all Payment Card Industry Data Security Standards as then constituted ("PCI Compliant") and otherwise bind the Company in connection with the matters which are the subject of this authorization letter. You agree to indemnify Us, and each Vendor, Supplier, Distributor and/or CHT named in this letter, specifically including, but not limited to, CERTIFIED ESUPPORT, CORP. against any and all Claims arising from any false statements contained in or breach of this authorization letter by Company.

COMPANY NAME

ADDRESS

BY:

TITLE: